

## **Privacy Information**

Platform Partners Pty Ltd including our Corporate Authorised Representatives ("we", "us" or "our") respects your privacy and we are committed to protecting your personal information in accordance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles.

### **Information We Collect**

We may collect personal information including:

- Name and contact details
- Date of birth
- Insurance, claims and risk information
- Payment and banking details
- Employment information where relevant
- Health, criminal history or other sensitive information where necessary for insurance purposes and with your consent

### **How We Use Your Information**

We may collect, use and disclose personal information to:

- Arrange, administer and manage insurance products and services
- Assess insurance applications and claims
- Communicate with insurers, reinsurers and service providers
- Meet our legal and regulatory obligations
- Improve our services and customer experience
- Provide information about products and services that may be of interest to you

### **Who We May Share Information With**

Your personal information may be disclosed to insurers, Lloyd's underwriters, reinsurers, claims handlers, loss adjusters, premium funders, professional advisers, technology providers, regulators and other parties involved in providing insurance and related services.

### **Overseas Disclosure**

Insurance transactions may involve organisations located outside Australia, including Lloyd's market participants and service providers. Where personal information is



transferred overseas, we take reasonable steps to ensure it is handled securely and in accordance with Australian privacy laws.

### **Data Security**

We maintain physical, electronic and administrative safeguards designed to protect personal information from loss, misuse, unauthorised access, modification or disclosure.

### **Access and Correction**

You may request access to the personal information we hold about you or request corrections if you believe information is inaccurate, incomplete or out of date.

### **Cookies**

Our website may use cookies and analytics technologies to improve website performance and user experience. You can manage cookie preferences through your browser settings.

### **Privacy Complaints**

If you have a privacy concern or complaint, please contact us. We will investigate and respond promptly. If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

### **Contact Us**

#### **Privacy Officer**

Platform Partners Pty Ltd  
Level 25, 100 Mount Street  
North Sydney NSW 2060

Email: [contact@platformpartners.au](mailto:contact@platformpartners.au)

By using our website or services, you consent to the collection and handling of your personal information as described in this Privacy Policy.